

Client survey

Manchesters is committed to providing a professional and cost effective legal service.

Please take time to fill in this questionnaire. By filling in this questionnaire we hope to better understand the needs of our clients. We will use this information to help provide an even better service in the future.

1. How satisfied were you with the overall serviced received from us?					
Extremely satisfied	<input checked="" type="checkbox"/>	Satisfied	<input type="checkbox"/>	Not satisfied <input type="checkbox"/> Unsure <input type="checkbox"/>	
Please feel free to comment		<i>Excellent as always.</i>			
2. Are you happy to use Manchesters again?					
Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>		
Please feel free to comment					
3. Are you happy to recommend Manchesters?					
Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>		
Please feel free to comment		<i>Totally reliable and excellent service.</i>			
4. In general, how satisfied were you with the service you received from Manchesters in relation to:					
		Extremely satisfied	Satisfied	Not satisfied	Unsure
How quickly we replied to telephone calls	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How quickly we replied to letters or e-mails	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The level of service provided by your conveyancer overall	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. What could we do to improve the service you received from us?

Please feel free to comment

Nothing at all. Keep doing what you are
doing. Your business is 1st class.

Signature:

i

Name: _____

Date: 20/11/11

Client survey

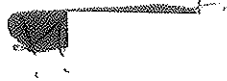
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Please feel free to comment				
2. Are you happy to use Manchesters again?				
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Please feel free to comment				
3. Are you happy to recommend Manchesters?				
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The level of service provided by your conveyancer overall	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. What could we do to improve the service you received from us?
Please feel free to comment

Signature:



Name:



Date:

13 October, 2011

Client survey

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The level of service provided by your conveyancer overall	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. What could we do to improve the service you received from us?

Please feel free to comment

I found James very helpful as I was a bit green on everything as I'd been in my profession in my first property for over fifty years

Signature: 

Name: 

Date: 8.10.2011

Client survey

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The level of service provided by your conveyancer overall	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. What could we do to improve the service you received from us?

Please feel free to comment

Signature:

Name:



Date:

3-10-11

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The level of service provided by your conveyancer overall	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. What could we do to improve the service you received from us?

Please feel free to comment

The 'HICKS' say it all. We were very happy with the service given at all times.

Signature 

Name: 

Date: 6-9-11

Client survey

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Please feel free to comment				
2. Are you happy to use Manchesters again?				
Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>	
Please feel free to comment				
3. Are you happy to recommend Manchesters?				
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Please feel free to comment				
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The level of service provided by your conveyancer overall	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. What could we do to improve the service you received from us?

Please feel free to comment

We're very happy.

Signature:



Name:



Date:

2/9/2011

Client survey

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The level of service provided by your conveyancer overall	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. What could we do to improve the service you received from us?

Please feel free to comment

An excellent service and a delight to work with.
Thank you for helping us into our new home!

Signature:



Name:

Date: 6/8/11

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The level of service provided by your conveyancer overall	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		

5. What could we do to improve the service you received from us?

Please feel free to comment

EXCELLENT, FRIENDLY, PROFESSIONAL
SERVICE.

Signature:



Name:



Date:

24/08/11

Client survey

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How quickly we replied to letters or e-mails	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The level of service provided by your conveyancer overall	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. What could we do to improve the service you received from us?

Please feel free to comment

VERY PROFESSIONAL AND FRIENDLY SERVICE
THAT'S ALL YOU NEED

Signature:

Name:



DATE: 10/8/11

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			<input type="checkbox"/>	Unsured
Please feel free to comment				
2. Are you happy to use Manchesters again?				
Yes	<input checked="" type="checkbox"/>	No	<input checked="" type="checkbox"/>	
Please feel free to comment				
3. Are you happy to recommend Manchesters?				
Yes	<input checked="" type="checkbox"/>	No	<input checked="" type="checkbox"/>	
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The level of service provided by your conveyancer overall	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. What could we do to improve the service you received from us?

Please feel free to comment

We have always been highly satisfied with the advice and service received.

Signature

Name(s)

Date: 11.08.11.

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Extremely satisfied	<input checked="" type="checkbox"/>	Satisfied	<input type="checkbox"/>	Not satisfied
			<input type="checkbox"/>	Unsure
				<input type="checkbox"/>
Please feel free to comment				
2. Are you happy to use Manchesters again?				
Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>	
Please feel free to comment				
<i>would definitely use again + recommended to friends + Family.</i>				
3. Are you happy to recommend Manchesters?				
Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>	
Please feel free to comment				
4. In general, how satisfied were you with the service you received from [practice name] in relation to:				
	Extremely satisfied	Satisfied	Not satisfied	Unsure
How quickly we replied to telephone calls	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How quickly we replied to letters or e-mails	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The level of service provided by your conveyancer overall	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. What could we do to improve the service you received from us?

Please feel free to comment

Thank you so much for all
your help.
Kind Regards Mr + Mrs

31-7-11.